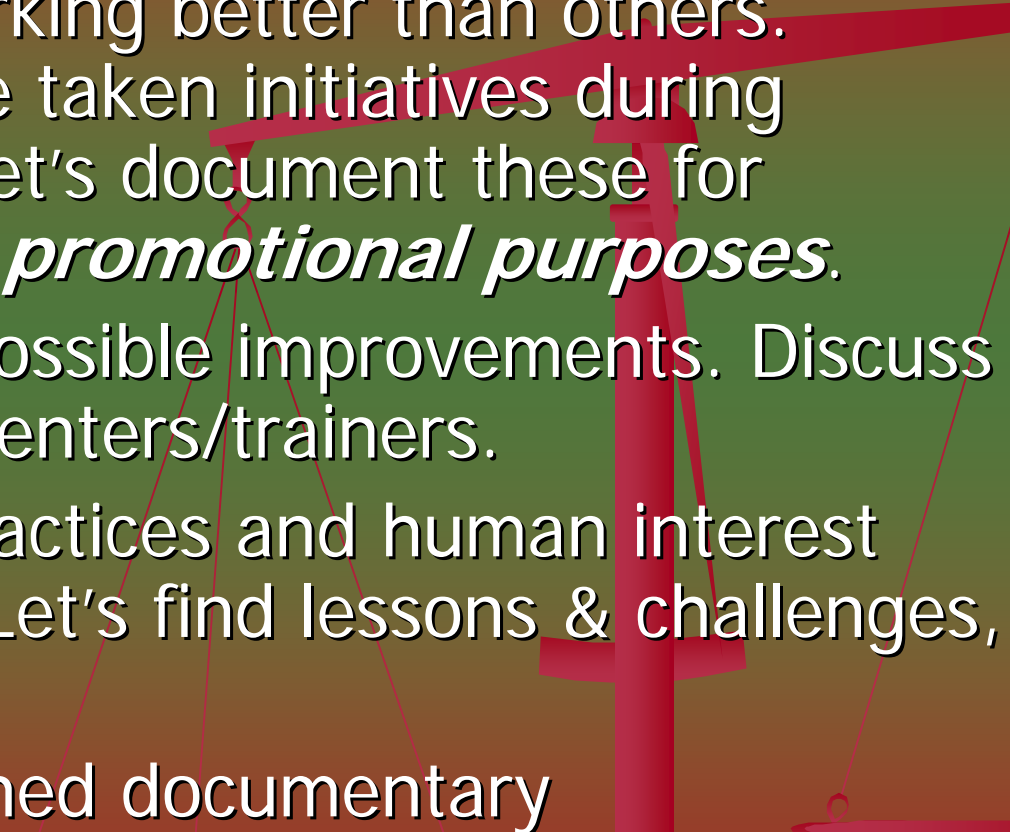




GJTMAP Benchmarking Study

Best Practices in Bahawalpur and
Lasbela Districts

Why Are We Doing It?

- Some MAs are working better than others. Provinces too have taken initiatives during implementation. Let's document these for *operational and promotional purposes*.
 - We may identify possible improvements. Discuss these with implementers/trainers.
 - There are good practices and human interest stories out there. Let's find lessons & challenges, & publicize them
 - Input for the planned documentary
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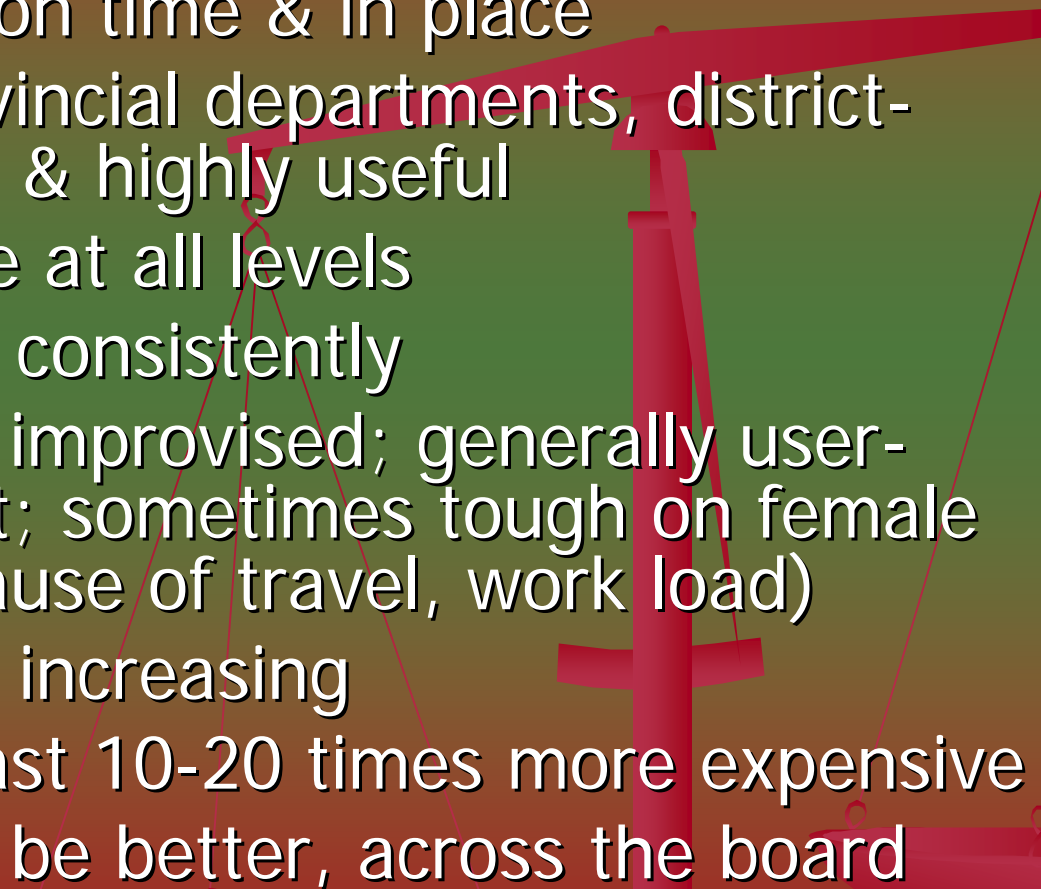
A Word About ADR

- ADR is said to have roots in religion & history for centuries; but the term was coined in late-1970s by a Harvard law professor
- ADR is a continuum: informal/consensual to formal/adjudicative (negotiation, facilitation, mediation, arbitration)
- PAK has introduced ADR in two areas
- BGD: village mediation committees + NGO; sustainability issue. SRL: more like PAK—large govt. programme of Mediation Boards, with solid legal framework & good training.

Methodology

- Entities/levels selected by project: districts, MAs, Insaaf Committees, elected reps, members of DA, police & judiciary for documentation
- “Best” MAs (2/district, rural/urban) selected on basis of MA performance; support given by UC, Insaaf Committee, DA & province, incl. police, judiciary; inclusion of women (in case load, IC)
- Field work: interview stakeholders; examine MA records; develop individual case studies; estimate cost reduction
- Process: Inception → Field → district reports → draft final report + case studies (now here)

Main Conclusions

- Inputs: delivered on time & in place
 - Support from provincial departments, district-level & UC: timely & highly useful
 - Feedback: positive at all levels
 - Usage: increasing consistently
 - Operations: often improvised; generally user-friendly & efficient; sometimes tough on female musaleheen (because of travel, work load)
 - Referrals: low but increasing
 - Cost: courts at least 10-20 times more expensive
 - Awareness: could be better, across the board
- 

Some Possibilities for Improvement

Gender-specific: more women, more for women

- Additional/ad hoc (female) member in MA?
- Mobility of female musaleheen (Lasbela)
- Additional awareness measures, esp. for women, stressing broad scope of MAs

General: more stakeholder participation

- Steps for engaging judges, lawyers, lower-level police officials; how to “reduce competition?”
- How to enhance compliance by second party?